

Bir Muktijoddha M A Hannan Hall

1. Citizen Charter

a. Citizen services

Sl.	Name of service	Procedure	Required documents and available place	Price and payment procedure	Time frame	Responsible officer (Name, position, phone and email)	Superior Officer (Name, position, phone and email)

b. Institutional services

Sl.	Name of service	Procedure	Required documents and available place	Price and payment procedure	Time frame	Responsible officer (Name, position, phone and email)	Superior Officer (Name, position, phone and email)

c. Internal services

Sl.	Name of service	Procedure	Required documents and available place	Price and payment procedure	Time frame	Responsible officer (Name, position, phone and email)	Superior Officer (Name, position, phone and email)